

**press release**

**Date**

3 December 2020

## Randstad statement on cyber incident.

**More information**

Robin den Hoed

**Email address**

press@randstad.com

Randstad NV ("Randstad") recently became aware of malicious activity in its IT environment and an internal investigation into this incident was launched immediately with our 24/7 incident response team. Third party cyber security and forensic experts were engaged to assist with the investigation and remediation of the incident.

Prompt global action was taken to mitigate the incident while further protecting Randstad's systems, operations and data. As a result, a limited number of servers were impacted. Our systems have continued running without interruption and there has not been any disruption to our operations. Based on our current investigation there is no indication that any third party systems were impacted. Relevant regulatory authorities and law enforcement agencies have been notified.

To date, our investigation has revealed that the Egregor group obtained unauthorized and unlawful access to our global IT environment and to certain data, in particular related to our operations in the US, Poland, Italy and France. They have now published what is claimed to be a subset of that data. The investigation is ongoing to identify what data has been accessed, including personal data, so that we can take appropriate action with regard to identifying and notifying relevant parties.

The protection of our client and talent data is our highest priority and we are dedicating significant resources to deal with this regrettable incident. Unfortunately, Randstad is not alone in this situation as cyber criminals have become increasingly sophisticated and aggressive in recent months, resulting in many organizations suffering such attacks.

### **about Randstad**

Randstad is the global leader in the HR services industry. We support people and organizations in realizing their true potential by combining the power of today's technology with our passion for people. We call it Human Forward. In 2019, we helped more than two million candidates find a meaningful job with our 280,000 clients. Furthermore, we trained more than 350,000 people. Randstad is active in 38 markets around the world and has top-three positions in almost half of these. In 2019, Randstad had on average 38,280 corporate employees and generated revenue of € 23.7 billion. Randstad was founded in 1960 and is headquartered in Diemen, the Netherlands. Randstad N.V. is listed on the NYSE Euronext (symbol: RAND.AS). For more information, see [www.randstad.com](http://www.randstad.com)